## **WHAT YOU SHOULD KNOW**

We hope this information will be of some use to you:

- Moving is charged at an hourly rate for 2 or 3 men and a truck. Time is calculated from departure until return to our office. A deposit is required upon booking. Balance is due at the end of the move and is paid to the driver. Payment may be made by cash, cheque, Visa, or Mastercard. A 5% discount is offered to seniors over 65, and the physically challenged.
- Please advise the office if you have a great amount of furniture, awkward or heavy items (piano, large T.V. exercise equipment), and/or a lot of boxes.
- Book elevators as early as possible for the necessary times.
- Check for time or parking restrictions in front of your premises.
- Fuel surcharge may apply to moves 30 km or greater in distance (out-of-town).
- Treadmills must be dismantled. It is the customers responsibility to arrange this prior to the move.
- On moving day, packing of mirror/glass/picture containers are charged at a fee of \$25.00 for each small and \$30.00 for each large for the day rental more than one item can be packed per carton depending on the width of the articles. For storage, packing and purchase price ranges from \$32.75 to \$44.95. If you require any packing, please let us know as soon as possible.
- Daily wardrobe rental (available if we are moving you) is \$8.00 per container one wardrobe holds a single closet, curtains, or large plants. For your purchasing needs, please see our supplies list.
- Should you wish, we will dismantle the beds and reassemble.
- Clothing can remain in dresser drawers. Our men will secure the dresser drawers with elastic bands.
- When going into a storage facility, we carry a wide selection of mattress/sofa covers, tape, paper pads, wardrobes and mirror containers.

Before moving day, check your storage location (in person) for the following:

- Cleanliness
- Climate control (if required)
- Exact location of your locker (which floor, distance from entrance or elevator)
- Minimal transit insurance is included in the hourly rate. Additional coverage is available upon request.
- For your packing needs, we sell a wide variety of moving supplies including new and used boxes. See our supplies list or our website at www.adamsmoving.ca . <u>All unused new supplies will be refunded with receipt.</u>

## WE RECOMMEND YOU BOOK YOUR MOVE AS SOON AS POSSIBLE!